

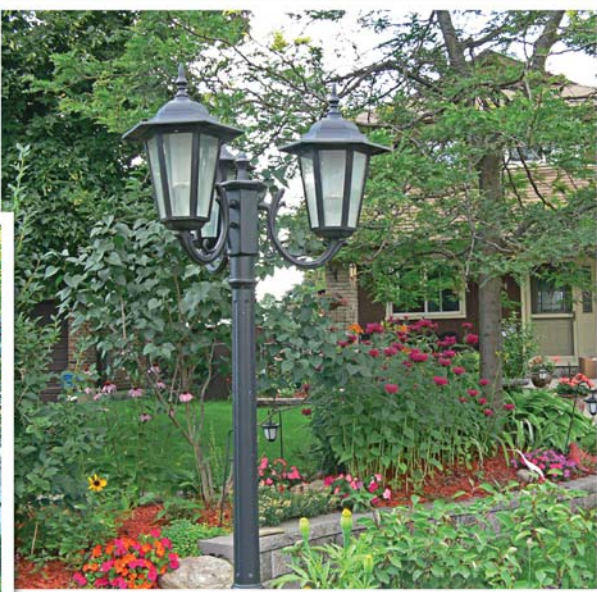
THE Whitby PERSPECTIVE



PUBLISHED BY THE CORPORATION OF THE TOWN OF WHITBY - NOVEMBER 2008
Serving Asburn, Brooklin, Myrtle, Myrtle Station and Whitby

WHITBY IN BLOOM 2008

The Whitby In Bloom program put down new roots this year and was A Bloomin' Success! The focus of the program was community engagement and education by promoting civic pride, environmental responsibility and beautification.



This year, participants registered on-line for the program. Volunteer judges visited all registrants and awarded each site with a Civic Beautification, Honourable Mention or 5-Bloom designation.

5-Bloom Award Winners were recognized at Harvest Festival.

The Whitby In Bloom committee sponsored a community seminar series in conjunction with this year's program. Local experts discussed topics such as How to grow a 5 Bloom garden, Xeriscape Gardens and Potscaping. These seminars provided information for new and experienced gardeners alike. Whitby In Bloom participated in a variety of community events including a School Environmental Clean-up program during Earth Week, Durham Region Compost Giveaway, Seniors Day at the Real Canadian Superstore, the County Town Carnival and tree giveaway at Heritage Day.

Get involved with the Whitby In Bloom program!

905.430.4310
parks.rec@whitby.ca

RONALD McDONALD HOUSE CHARITIES DONATES \$25,000

Whitby will soon have a new, fully accessible playground on the waterfront. Leading the fundraising is Ronald McDonald House Charities (RMHC) with a gift of \$25,000. The new playground is a key component in a major upgrade to Heydenshore Park scheduled for next spring.

Heydenshore Park occupies over twenty-seven acres of prime waterfront land near the historic port of Whitby. The park has served the public since the 1900's for picnics, fairs and gatherings and is one of Whitby's best known and most used parks.

It offers access to Lake Ontario and Whitby Shores Waterfront Trail, beach activities, picnic shelters and BBQs, playground equipment and a splash pad. The existing playground equipment dates from 1992. Future capital improvements at Heydenshore Park include parking lot paving providing

designated handicapped spaces, improved access to the picnic shelters, play areas, splash pad and waterfront trail.

The new playground welcomes children of all ability levels to play together, share equipment,

experience and explore in a spirit of cooperative adventure. New generation design and materials encourage interaction with the play structure according to the ability and interest of each child. The structure will be accessible, safe and fun for children with mobility, visual, auditory

and learning challenges. It would also have appeal and high play value to able-bodied children.

Preparation begins this fall with completion anticipated for the spring of 2009.



905.430.4310

MAYOR'S TOWN HALL MEETING

Residents are invited to join Mayor Perkins, Members of Council and senior staff at the 8th Mayor's Town Hall Meeting.

Wednesday, December 3, 2008
 7:00 pm to 9:00 pm

Meeting Hall, Whitby Municipal Building
 575 Rossland Road East, Whitby

There will be an open forum question and answer session. The local M.P., M.P.P., School Board Trustees and Police have been invited to attend.

WHITBY OFFICIAL PLAN REVIEW

Whitby has approved the terms of reference for proposal calls for the update of Whitby's Official Plan. To review the terms of reference, go to www.whitby.ca. Click Official Plan Review

WHAT'S INSIDE

- ▶ PARKS NEWS
- ▶ TRANSPORTATION MASTER PLAN
- ▶ WHITBY'S URBAN FOREST



Mark Your Calendar



Holiday House Tour
Saturday, November 22
10:00 am – 4:00 pm
906.668.4185

Christmas in the Village
Grass Park, Downtown Brooklin
Friday, November 28, 6:00 – 8:00 pm
905.430.4300 Ext. 2238
downtownbrooklin.ca



Christmas Tree Lighting
Celebration Square
Whitby Public Library
Friday, December 5, 6:00 – 8:00 pm
Dundas and Henry Streets
905.430.4300 Ext. 2238
downtownwhitby.ca

Santa Claus Parade
Saturday, December 6, 10:00 am
905.435.0102



New Year's Eve Free Skate
Iroquois Park Sports Complex
Sunday, December 31, 7:00 – 10:00 pm
905.430.4310

2009 Municipal Budget Education Sessions
February 3 and 4, 2009 – 6:00 pm
Meeting Hall Municipal Building
575 Rossland Road East
905.430.4300

Council Review and Approval of Budget
February 26, 2009 – 6:00 pm
Meeting Hall Municipal Building
575 Rossland Road East
905.430.4300

SAFE STUDENT ACCOMMODATIONS 101

Finding and maintaining a safe place for college and university students to live is an important consideration for all involved. Whether students choose to live in on-campus or off-campus housing, it is essential to discuss and practice fire safety.

Whitby Fire and Emergency Services has Fire Prevention Tips Every Student Should Know

Working Smoke Alarms - It's the Law

On-campus rooms must have a working smoke alarm. Houses must have one on each level and outside all sleeping areas. Test monthly and notify property owner immediately if they are not working.

Look While You Cook

Stay in the kitchen while cooking. If a pot catches fire, have a proper fitting lid handy to slide over the pot and turn off the stove.

Candle with Care

Keep candles away from combustibles such as paper or curtains and place them in sturdy holder with a glass shade. Place out of traffic of people and pets and blow them out before leaving the room.

Watch Out for "One Too Many"

Alcohol is a common factor in many fire fatalities involving cooking. Be aware of roommates and friends who have had "one too many" and keep them away from the stove!

Smoke Outside

Establish rules for smokers. If you permit smoking inside, use large sturdy ashtrays. Empty ashtrays into a metal container and not a garbage bin.

Use Electricity Wisely

Plug toasters, microwaves and other appliances directly into outlets. Use CSA or ULC approved power bars for stereos, computers or lights.

Plan to Escape

Know two ways out of your room or apartment in case of fire. Identify all exits in your house or building.

☎ 905 430-4300 - www.ofm.gov.on.ca

FALL INTO RECREATION

Let us help you and your family stay active this fall with programs for the whole family.

The Recreation Division of the Community and Marketing Services Department offers you many opportunities to stay active and involved during the fall and winter months.

Take the whole family for a splash in the pool. Enjoy an energizing fitness class. Enrol your toddler in an educational and interactive program. Encourage your teenager to socialize at one of the Town of Whitby's youth rooms. We have activities for every member of your family.



Stimulation and movement is vital to infants and contributes to development of fine and gross motor skills. The Town of Whitby offers fitness classes for infants and their caregivers. From Bouncing Babies to Mom and Baby Yoga, we have the program for you and your little one. Check out our new Salsa Babies program it is perfect for people who have always wanted to learn to dance, but could never convince their partner to take lessons! Kids enjoy the Ready for School program designed for children ages three to five. It prepares them for kindergarten and develops their socialization, creativity and emotional skills.

Swimming is a life skill that all children must learn. It is no different from fire safety or street proofing. Children

learn to be water smart. Swimming lessons teach children the skills to survive in water, and are a good way for children to gain confidence and stay active.

The Town of Whitby offers the Red Cross Learn to Swim Program as well as the Lifesaving Society Leadership programs.

Are you looking for a safe and supervised area for your teenager to relax and socialize? The Recreation Division has three youth rooms supervised by cool young adults offering homework help, video games, special events and sporting activities. Youth memberships are free. A membership is valid at the Brock Street Activity Centre, McKinney and Brooklin Community Centre Youth rooms.

Participating in regular physical activity as an adult leads to a healthier lifestyle by decreasing your stress levels and reducing your risk of illness and disease. The Whitby Civic Recreation Complex Health Club offers memberships that include a fitness assessment and a personalized work out plan created to helping you meet your goals. Personal training and nutritional counselling are also available to take your fitness training and

overall health to the next level.

Remaining physically active improves the quality of life for seniors. Water activities are ideal for improving strength, endurance and providing an excellent cardiovascular workout. Activities in the pool provide support for joints allowing greater range of motion that enhances flexibility; this makes water workout an excellent choice for individuals with arthritis or osteoporosis. The Town of Whitby offers Seniors' Aquafit programs, swimming lessons and specialized lane swims.

☎ 905.666.1991

WHITBY'S URBAN FOREST

The Town of Whitby plants more than one hundred trees on streets each year. Trees provide environmental, economic and social benefits for everyone that include climate moderation, air quality improvements, water conservation, habitat for birds and other wildlife and increased property values.



Street trees planted in newly built subdivisions are planted by the subdivision Developer.

The Developer is required to install these trees as outlined in a subdivision agreement between the Developer and the Town of Whitby. Setbacks from

light standards, driveways, sight triangles at intersections are considered when designing the street tree planting plan. The Town inspects all trees prior to the expiry of a warranty and then assumes the responsibility for the care of the trees.

When trees are establishing, and during dry periods, your assistance is needed to ensure that the trees are watered weekly. Trees can die in drought conditions.

Do

- ☘ Enjoy the trees
- ☘ Remove weeds and grass from the base of the tree taking care not to damage the bark.
- ☘ Water the tree with two pails of water every other day during summer dry spells. This encourages the development of a deep root system, and drought tolerant trees.
- ☘ Leave the wood chips in place. These protect the tree from damage and reduce water loss.

Don't

- ☘ Mound soil around the base of the tree.
- ☘ Pile soil or grass clippings over the mulch.
- ☘ Remove the tree collar from the base of the tree.
- ☘ Cut surface roots, dig around the tree, or tie anything to the tree that could restrict its growth.
- ☘ Overwater.

☎ 905.430.4306 - planning@whitby.ca

CHANGES TO ONTARIO'S PROPERTY ASSESSMENT SYSTEM

The Property Assessment System and the Assessment Appeal System will change in 2009.

The Municipal Property Assessment Corporation (MPAC) is completing a province-wide reassessment. Reassessment Notices for Whitby will be mailed during the week of November 3, 2008.

Property Assessment changes include introducing a four-year assessment update cycle and phased-in assessment increases. The difference in assessed property values between January 1, 2005 and January 1, 2008 assessments will be phased in over four years equally, for each of 2009, 2010, 2011 and 2012. As well, MPAC has redesigned the property assessment notice to reflect these changes.

An increase in your property assessment value does not necessarily mean an increase in your property taxes. Neither MPAC nor the Town of Whitby will know the 2009 property tax impacts until late spring 2009 when the Province sets the education tax rates,

and the Town of Whitby and Region of Durham have finalized their budgets.

There have also been changes to the Assessment Appeal System effective for 2009.

As part of both the 2007 and 2008 Ontario Budgets, the Province has made the Request for Reconsideration (RFR) program the first stage of the appeal process for homeowners. This means that property owners will not have to start with the Assessment Review Board option that requires them to pay a filing fee to initiate their complaint.

The filing deadline for the RFR program has been changed to March 31 of the taxation year. All RFR applications must be submitted to the Municipal Property Assessment Corporation.

If you have any questions regarding your new assessment notice, your property assessment value, the Request for Reconsideration Process, or appealing to the Assessment Review Board contact the Municipal Property Assessment Corporation.

☎ 1.866.296.6722 - www.mpac.ca

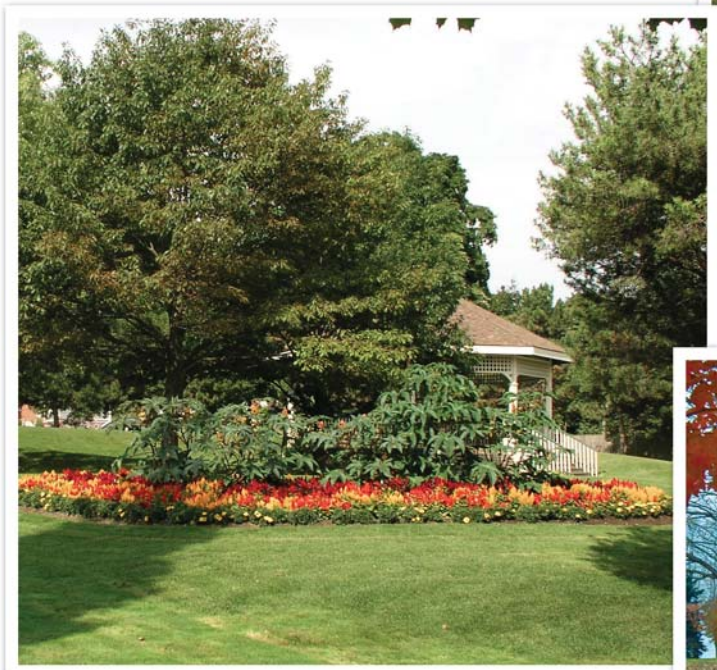
PARKS IN PLANNING STAGES

A parkette is proposed in the **Minthollow** subdivision north of Taunton, east of Garden Street. It will contain a playground area and an environmental interpretive area. Construction is scheduled for 2009, subject to annual budget review and approval.

A parkette is proposed in the **Whitby by the Lake** subdivision located north of the Whitby Mental Health Centre. It will contain a playground area and an open space area with seating and connecting pathways. Construction is scheduled for 2010.

A parkette is proposed in the subdivision located **south of Dundas Street and east of Hopkins Street**. It will contain a playground area and connecting pathways to other area trails. Construction is scheduled for 2010.

☎ 905.430.4310



PARKS IN CONSTRUCTION OR DESIGN

Some of this year's park construction and design projects include:

The **Willow Park Redevelopment** will continue and designs for Phase 2 of the project are being finalized. Re-surfacing of the tennis and lacrosse box courts and converting the existing washrooms to accessible washrooms are the priorities.

The design of a new **District Park** south of Taunton Road, east of Anderson Street, west of Thicksen and north of future Dryden Boulevard is being finalized. This District Park will feature junior and senior playgrounds, a splash pad and one senior soccer pitch. The park will also provide north and south pathway linkages for trail users.

Eggert Parkette located in the Whitby Shores subdivision will be completed this autumn with the establishment of an eco-lawn turf area and incorporating a connecting walkway to the waterfront trail and viewing/seating area. The open space areas will be planted with natural vegetation.

Country Lane Park will receive a new splash pad east of the existing playground. Completion is scheduled for 2009.

Designs for **Windsor Bay Park** are being developed and area residents will be asked to attend a design workshop this autumn. Construction is planned for 2009.

All projects planned for 2009 are subject to the annual budget review process of Council that will commence later in the year.

☎ 905.430.4310

WINTER WINDROW SNOW PROGRAM

Pick up your application for the 2008/2009 season at the Whitby Seniors Activity Centre, 801 Brock Street South, Whitby after October 1. New applicants complete an application form accompanied with proof of age and/or a doctor's note. Those who received the service in 2007/2008 do not need to reapply. You will receive a letter to confirm your participation in this year's program.

This service is available to:

- Residents, 65 years or older without an able-bodied person in residence under the age of 65
- Residents, certified by a medical doctor to be disabled, without an able-bodied person in residence under the age of 65

☎ 905.668.1424



WINTER CARE FOR PETS

Cold temperatures combined with dampness and wind chill are a deadly mix that can lead to frostbite and hypothermia. Pets that spend extended periods of time outdoors cannot protect themselves from the extreme cold and biting wind and should be taken indoors.

After a dog or cat has been outside, check its feet for clumps of ice between the pads. Sharp ice can cut the pads and increase the danger of frostbite. Also, clean the paws to remove any salt that can irritate your pet. If your pet has to lick its feet clean, the chemicals in the salt can cause sickness.

The sweet taste and smell of antifreeze can lure your pet into a death trap. Make sure you tighten the lids on your chemicals and keep them away from your pets.

Cats looking for shelter in the winter often crawl up into vehicles warm engines. They can be seriously injured when you start your vehicle. Honk the horn, open the hood of your vehicle, or bang loudly on the hood before starting the engine to frighten away any animal hiding there.

This winter please remember if it is too cold for you outside, it is too cold for your pet.



905.655.4146

www.pawanimalservices.ca

HAVE YOU HEARD THE LATEST?

The Town of Whitby can provide assistive listening devices to the public while they attend a Council or Standing Committee Meeting in the Meeting Hall at Town Hall. Members of the public who require these assistive listening devices are asked to register with the Clerk's Division prior to the meeting.

☎ 905.430.4315

DURHAM REGION – GROWTH IMPLEMENTATION STUDY

Urban Strategies Inc. has released the report "Growing Durham Draft Recommended Growth Scenario and Policy Direction" through the Region of Durham Planning Department. You can read this report at www.region.durham.on.ca Click Growing Durham.

WORK TOGETHER FOR A CLEAN COMMUNITY

Through your commitment, we diverted 61% of residential waste stream collected in 2007 from landfill sites because of your participation in the Green Bin organics, Blue Box recycling and Yard Waste collection programs.

Whitby residents have done a tremendous job and achieved the highest municipal diversion rate within the Region of Durham.

We are anxiously awaiting the 2008 results. It is through our habits and practices that we can commit ourselves to environmental stewardship. We encourage all residents to use these programs that result in reduced waste to landfill sites, fuel

consumption and air pollution caused by hauling garbage long distances.

Please encourage your friends and neighbours to participate in the waste diversion programs.

☎ 905.668.3437



PAY YOUR PROPERTY TAXES WITH EASE

Pre-authorized payments are a modern, easy method to make recurring payments without the inconvenience of cheque writing.

As a taxpayer, you will no longer have to worry about missed due dates or late payment charges. Your payments are deducted on the 15th day of each month January to November inclusive. In the event of a postal disruption, illness or if you are away on vacation, your payments will still be made. All you will have to do is update your bankbook! Monthly payments allow for easier budgeting, eliminating the need to pay your annual taxes in four large payments. You will also save on postal charges!

To date, approximately 8,500 taxpayers are using the Pre-Authorized Payment Plan to pay their property taxes. Contact the Treasury Services Division for details.

☎ 905.430.4304

TRANSPORTATION MASTER PLAN

The Town of Whitby is undertaking a Transportation Master Plan for an integrated town-wide transportation framework supporting long-term growth and facilitating efficient movement of people and goods in, to and from Whitby. Potential modifications include addition of new roads; missing linkages; road, rail and water grade separations; alternative travel modes; and changes to road classifications to reflect their role and function in the future network. Activities include analysis of existing

and future transportation conditions, identification of problem areas and various solutions and identification of issues to be considered in evaluating alternatives. If you have questions or comments regarding the Transportation Master Plan, or wish to be added to the mailing list for information updates, please contact us.

☎ 905.430.4307
engineering@whitby.ca

BANQUET AND CONFERENCE FACILITIES

Are you planning a Christmas party? You will find everything you need here! The Town has superior banquet and conference facilities for hosting Christmas parties or corporate events for groups from 20 to 400 people. Visit us at www.iroquoispark.com to view our photo gallery of Cullen Central Park, Heydenshore Pavilion and the Centennial Building.

☎ 905.668.7765



PARKING REGULATIONS



Parking on Town streets is limited to three hours unless otherwise posted. This parking regulation assists with the safe flow of traffic and efficient deployment of labour and equipment used to clean snow and maintain streets.

Parking tickets may be issued to vehicles parking longer than three hours anytime during the day or night or for parked vehicles that interfere with snow clearing operations. We appreciate your cooperation!

☎ 905.668.3437

THREE TAX RELIEF PROGRAMS

Program One: \$250 Tax Reduction for Low-Income Disabled Homeowners

You can qualify for a \$250 tax reduction per year if you meet the following criteria:

1. You must own and occupy the property as a principal residence;
2. You must make application to the Town of Whitby by December 31 of each year;
3. Your annual income must qualify to receive the Ontario Disability Support Program provided through the Ministry of Community and Social Services (Ontario), see below for income requirements.

To Qualify for the Ontario Disability Support Program (ODSP)

The Ontario Disability Support Program is administered by the Ministry of Community and Social Services of Ontario. You must apply directly to the Ministry for this program.

In order to be eligible for ODSP benefits, the applicant must live in Ontario, be 18 years of age or older, be in financial need and have assets no greater than limits set for the program.

You may be eligible if:

- you have a substantial physical or mental condition that is continuous or recurrent and is expected to last one year or more;
- your condition restricts your ability to care for yourself or function in the community, or workplace, and;
- an expert (for example a doctor or psychiatrist) has verified your condition.

☎ Ministry of Community and Social Services
Ontario Disability Support Program
905.665.1030 or 1.800.722.1196
Town of Whitby Tax Division 905.430.4304

Program Two: \$250 Tax Reduction for Low-Income Seniors

You can qualify for a \$250 tax reduction per year if you meet the following criteria:

1. You must be at least 65 years of age or older;
2. You must own and occupy the property as a principal residence;
3. You must make application to the Town of Whitby by December 31st of each year;
4. Your annual income must qualify to receive the Guaranteed Income Supplement, provided under the Old Age Security Act (Canada), see below for income requirements.

Qualifying for the Guaranteed Income Supplement

The Guaranteed Income Supplement program is administered by Human Resources Development Canada in conjunction with your Old Age Security Pension. You must apply annually to Human Resources Development Canada - Income Securities Program to get this supplement income.

☎ Human Resources Development Canada at
800.277.9914, TTY 800.255.4786

Town of Whitby Tax Division 905.430.4304

Program Three: Tax Deferral Programs for Assessment Related Increases for either Low-Income Disabled Homeowners or Low-Income Seniors

If your property taxes have increased more than \$100.00 due to reassessment, and you meet the same requirements as the tax reduction program, you may qualify to defer this increase until you sell your house or transfer ownership.

Please remember that this deferral is a lien on your property due and payable in full once you sell your house or transfer ownership.

ROAD WATCH

Whitby Road Watch is a community-based citizens' group, partnering with the Town of Whitby and the Durham Region Police Services. The primary function of Road Watch is the promotion of safe driving in Whitby through the reporting of unlawful, unsafe or aggressive driving practices, and the subsequent notification to registered vehicle owners that an individual driving a vehicle registered in their name has been observed committing a reportable act.

Through Road Watch, any resident of Whitby may report an act of unlawful, unsafe or aggressive driving to the Durham Regional Police Services. The Police will correlate the vehicle data and then inform the registered owner of the reported offence: the first time by letter; the second time by telephone; the third time by a personal visit.

Personal details of the individual filing the report remain confidential.

How can you help to reduce the incidents of unsafe driving in your neighbourhood, your town? Go on-line to www.drps.ca and click on "Road Watch". Complete

and submit the report electronically or pick up a form from one of the locations listed below.

Municipal Building

– 575 Rossland Road East

Whitby Operations Centre

– 222 McKinney Drive

Whitby Civic Recreation Complex

– 555 Rossland Road East

Iroquois Park Sports Centre

– 500 Victoria Street

Whitby Seniors' Activity Centre

– 801 Brock Street South

Durham Regional Police Community Office

– 480 Taunton Road East

Whitby Public Library Branches

Does Road Watch work? You be the judge. On a month-by-month basis, second-time offenders commit less than one percent of reported offences. The numbers are even less than that for third-time offenders.

BE NICE – CLEAR YOUR SNOW AND ICE

The Town of Whitby clears sidewalks abutting all municipal facilities, arterial roads, collector roads, and connecting walkways. Residents on local roads are required to clear snow from the sidewalks abutting their properties within 24 hours after each snowfall in order that pedestrians can travel safely during the winter. If you are a senior and require assistance with snow removal, please call to register for the snow removal program.

905.668.1424



THINGS TO DO IN WHITBY?

10 Indoor Ice Pads

2 Indoor Pools

Multi-Purpose Rooms and Halls

Meeting Rooms

Theatre/Performance Space

Fitness Centre

Youth Centres

Seniors' Centre

44 Ball Diamonds

34 Soccer Pitches

28 Tennis Courts

Lawn Bowling Green

22 Basketball/Multi-Purpose Courts

110 Playgrounds

6 Splash Pads

2 Lacrosse Boxes

2 Skateboard Parks

22.81 km. of Trails

360.25 Hectares of Parkland

Community Access to

Boards of Education rooms & gymnasia

Almost 1,000 Community Connection

Recreation Programs

100s of Aquatics and Fitness Programs

905.430.4310

PROPERTY TAXES

The Council of the Town of Whitby continually strives to provide good value for your property tax dollar.

A focus on services to the community, and preparing for the future is an ongoing challenge.

The Town's infrastructure is in good shape and Council is committed to a long term capital program to maintain our assets.

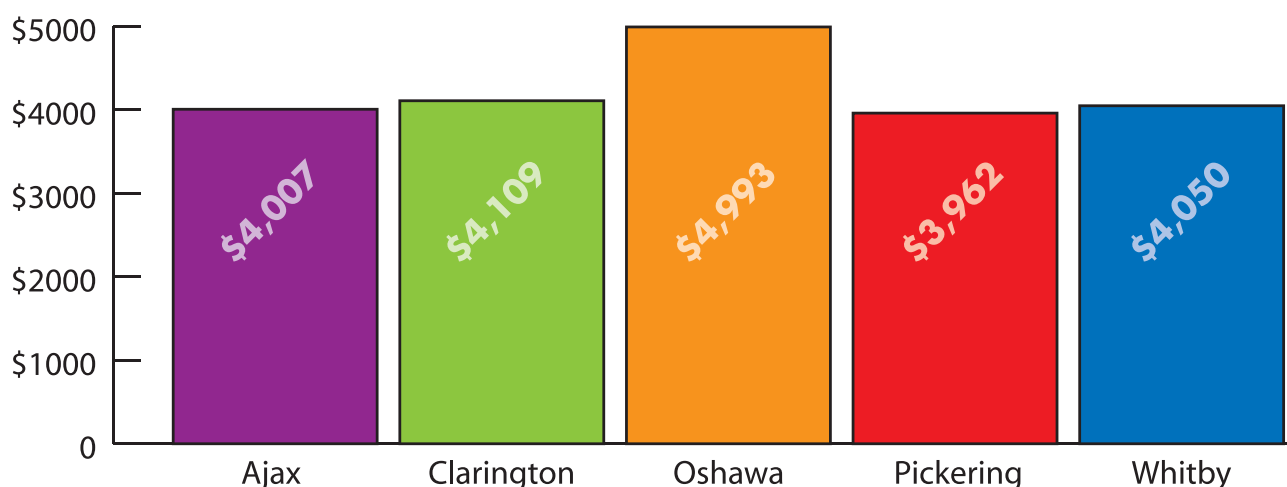
Sports, recreation, culture are all addressed within

the budget in addition to a focus on seniors, youth and accessible challenges.

Creative partnerships with our community groups, such as the Whitby Iroquois Soccer Club, assist the Town to meet the service demands while keeping costs down.

Considering these initiatives, and the pressures related to inflation, growth and changing demands in our municipality, property taxes in Whitby compare favourably to other urban municipalities in Durham.

Comparison of Residential Property Taxes on a Property Assessed at \$280,000

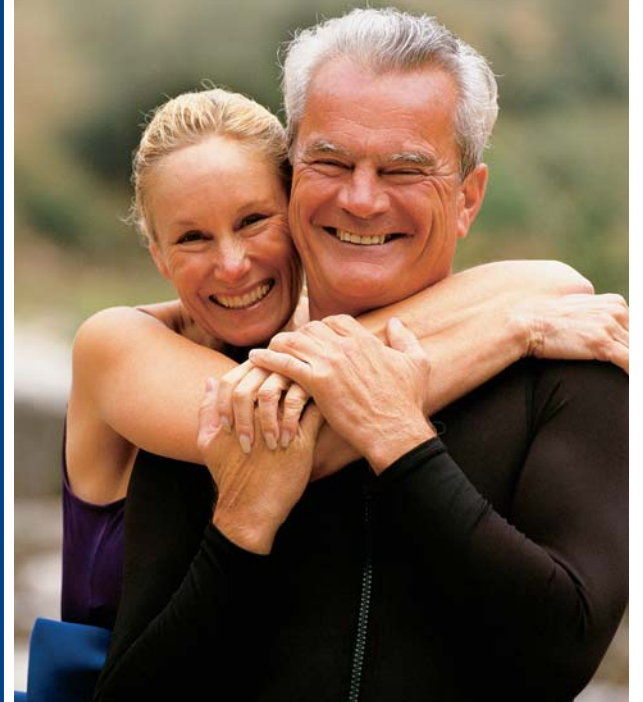


NOTICE FOR OWNERS OF NEWLY CONSTRUCTED HOMES

If you are moving, or have recently moved into a new home in Whitby, you may have received a tax bill that does not reflect the market value of your house. The assessment value for most recently occupied newly constructed homes reflects the land value of the property. The Municipal Property Assessment Corporation (MPAC) is responsible for establishing values for all properties in the Province. The Town of Whitby cannot predict when your house will be assessed by MPAC. It could be as soon as two months or longer than a year. A supplementary tax notice will be issued to you for the additional assessment when the Town receives the house

assessment. This bill covers your occupancy period. If you require an estimate of your annual taxes contact, the Town of Whitby and we will calculate one for you based on your purchase price. All future tax billings reflect the combined value of land and house together after your house has been assessed. Depending on the date of occupancy, tax bills for the "land only" portion of your property taxes may have already been mailed to the developer or the previous owner. Any outstanding amount is the responsibility of the property owner as taxes are a lien on the land.

Town of Whitby 905.430.4304
MPAC 1.866.296.6722
www.whitby.ca



CHRISTMAS AND NEW YEARS HOLIDAY WASTE COLLECTION SCHEDULE

Waste collection services during the Christmas holiday period does not follow the same procedure established for waste collection during those weeks involving a Statutory or municipally observed holiday. Waste collection for the Christmas Holiday period is revised as follows:

NORMAL COLLECTION DAY	REVISED COLLECTION DAY			
	Area	Green Bin	Residual	Blue Box
Thursday, December 25	7	Sat. Dec 27	Sat. Dec 27	Fri. Dec 26
Thursday, December 25	8	Wed. Dec 24	No collection	Fri. Dec 26
Friday, December 26	9	Sat. Dec 27	Sat. Dec 27	Sat. Dec 27
Friday, December 26	10	Sat. Dec 27	No collection	Sat. Dec 27
Thursday, January 1	7	Fri, Jan 2	No collection	Fri. Jan 2
Thursday, January 1	8	Fri, Jan 2	Fri, Jan 2	Fri, Jan 2
Friday, January 2	9	Sat. Jan 3	No collection	Sat. Jan 3
Friday, January 2	10	Sat. Jan 3	Sat. Jan 3	Sat. Jan 3

ACCESSIBILITY UPDATE

The Town is working together with the public, community groups and Town Council to make Whitby accessible to everyone.

The Whitby Accessibility Advisory Committee (AAC) – a Committee of Council – advises and assists the Town in developing and maintaining a barrier-free community. The Committee is comprised of eleven (11) members plus one Town Councillor, with the Town of Whitby providing advice and support through two Staff liaisons in the Planning Department.

Customer Service Standard, Ontario Regulation 429/07

The Province of Ontario recently approved the Accessibility Standards for Customer Service (O. Reg 429/07). This standard regulates the customer service provisions for both the public and private sectors that provide goods and services to members of the public. The standard lists many different components to accessible customer service to ensure businesses and government are responsive to persons with disabilities. These include the establishment of policies, practices and procedures, addressing the use of service animals and support persons, developing notice for temporary service disruptions and training material for staff, and addressing customer feedback processes. The Town of Whitby is working on establishing the policies to implement this standard



as the municipality must comply by January 2010. The private sector must comply by January 2012.

Power Assist Door Operators

A number of power assist door operators have been installed throughout various Town facilities including:

- Iroquois Park Sports Complex pool door
- Heydenshore Pavilion main entry doors
- Port Whitby Marina door to main office
- Luther Vipond Memorial Area main entry door
- Brooklin Community Centre main entry door
- Centennial Building internal access door

Accessible Washroom / Change room at the CRC

Town staff are remodelling the existing first aid room on the lower level and converting it into an individual accessible washroom and change room facility. The new room will have a power assist door, an accessible shower, a change table that adjusts in height, appropriate grab bars, a large turning radius to accommodate scooters and wheelchairs and accessible lockers.

Lowered Reception Counters

A portion of the reception counter at the Iroquois Park Sports Complex and the Civic Recreation Complex have recently been lowered to increase accessibility and the main reception counter.

905.430.4306 – accessibility@whitby.ca

WINTER CONTROL PROGRAM

The Town of Whitby Public Works Department begins a winter control program later this year. From November 12 to March 28, 2008 town roads, sidewalks and parking lots are sanded, salted and plowed. To assist in the winter control program,

the Whitby Traffic bylaw prohibits parking or stopping on any street in a way that interferes with the movement of traffic or clearing snow. The bylaw also prohibits parking vehicles over the sidewalk. Vehicles improperly parked on the roadway or over the sidewalk interfere with snow removal operation and create hazardous conditions when residual piles of snow are left. In addition, vehicles parked over the sidewalk interfere with pedestrians and mobility assistance devices. Having to ticket or tow a vehicle delays the snow control operation and reduces the number of streets cleared. In preparation for the upcoming winter season, the Department reminds all drivers to:

- Be aware of winter road conditions and drive accordingly;
- Allow yourself extra time to reach your destination and slow down;
- Drive with extra care and patience around snowplows and sanders.

DOWNTOWN CHRISTMAS PARKING

Are you getting ready to shop for Christmas? Come downtown between November 19 and December 31! During this time, metered parking rates are reduced by 50% to \$0.50 per hour. Enjoy shopping, dining and other business activities in Whitby's downtown core during the holiday season.



Members of Council

Mayor Pat Perkins	905.430.4300 x 2203 905.668.7270
Regional Councillor Joe Drumm	905.430.4300 x 2201 905.668.6756
Regional Councillor Gerry Emm	905.430.4300 x 2201 905.655.4809
Regional Councillor Don Mitchell	905.430.4300 x 2201 905.655.8341
North Ward Councillor Sue Pitchforth	905.430.4300 x 2201 905.655.7850
West Ward Councillor Elizabeth Roy	905.430.4300 x 2201 905.666.3189
Centre Ward Councillor Shirley Scott	905.430.4300 x 2201 905.668.8055
East Ward Councillor Lorne Coe	905.430.4300 x 2201 905.391.2381
Email:	council@whitby.ca

Town Departments

CHIEF ADMINISTRATIVE OFFICE

905.430.4300 administrator@whitby.ca
Public relations, management, financial control, policies, human resources.

Human Resource Services

905.430.4313 jobs@whitby.ca

COMMUNITY AND MARKETING SERVICES

905.430.4310

Parks and Recreation Division

905.430.4310 parks.rec@whitby.ca
Parks, arenas, pools, recreation, Civic Recreation Complex Health Club, Seniors' Activity Centre, sports fields, Port Whitby Marina, Community Connection, special events, tourism and sponsorship.

Economic Development Division

905.430.4303 ecdev@whitby.ca
Marketing and communications, commercial and industrial land and building inventory, industrial directory, community profile, business assistance, small business resource centre.

CORPORATE SERVICES

905.430.4315 treasury@whitby.ca
General inquiries, council/committee secretariat, municipal information systems, municipal elections, animal services, business, marriage and lottery licences, birth and death registration, records, by-laws, property tax, purchasing and budgets.

FIRE AND EMERGENCY SERVICES

905.668.3312 fire@whitby.ca
Emergency planning procedures, fire suppression, fire prevention, life saving and rescue operations, fire safety education.

PLANNING

905.430.4306 planning@whitby.ca
Planning and development, zoning, Official Plans, Committee of Adjustment, plans of subdivision and condominiums, Local Architectural Conservation Advisory Committee, Downtown Development, Accessibility Advisory Committee.

PUBLIC WORKS

905.430.4307 pw.engineering@whitby.ca
905-430-4305 building@whitby.ca
Planning, design, construction, and maintenance of roads and bridges, storm sewers and sidewalks; municipal law enforcement, maintenance of boulevards, trees and parks, traffic and parking regulations, snow clearing, garbage and green bin collection.

The Corporation of the Town of Whitby

575 Rossland Road East
Whitby, Ontario, L1N 2M8
Phone: 905-668-5803 • Fax: 905-686-7005

TTY 905-430-1942

E-mail: ecdev@whitby.ca

Internet: www.whitby.ca

The Whitby Perspective is published by the Town of Whitby. It is also available on the Town of Whitby's Internet website at www.whitby.ca.

For more information on this publication, call the Community and Marketing Services Department at 905-430-4303 or e-mail ecdev@whitby.ca