

GOVERNMENT SERVICES

REGIONAL MUNICIPALITY OF DURHAM

The Regional Municipality of Durham, encompassing one-thousand square miles, is comprised of eight area municipalities, each with its own elected Mayor and Council from whom are drawn the 28 members of Regional Council. The eight member municipalities are the Cities of Oshawa and Pickering, Towns of Whitby and Ajax, Municipality of Clarington, and the Townships of Scugog, Uxbridge and Brock. The population of this region is approximately 621,800 (December 2009 Forecast) . The Council and Regional administrative staff have responsibility for the provision of overall planning, water and sanitary sewer services, health and social services, major arterial roads and economic development across the Region.

For further information on the Region of Durham contact:

REGIONAL HEADQUARTERS

605 Rossland Road East, Box 623, Whitby L1N 6A3

Telephone: 905-668-7711 or 905-686-2401

Toronto Line: 416-364-5832

Toll Free: 1-800-372-1102

Fax: 905-668-9963

Website: www.region.durham.on.ca

REGIONAL ADMINISTRATION

Regional Headquarters 905-668-7711
605 Rossland Road East, Whitby, ON L1N 6A3

Economic Development & Tourism Department 905-723-0023
Planning Department 905-728-7731
Finance Department..... 905-571-3311

Health Services Department 905-723-8521
605 Rossland Road East, Whitby, ON L1N 6A3

Works Department..... 905-668-7721
105 Consumers Drive, Whitby, ON L1N 6A3

Social Services Department 905-721-0622
850 King Street West, Oshawa, ON L1J 8N5



THE COUNCIL OF THE TOWN OF WHITBY

The following is a brief resume of Whitby's governmental structure. It is not intended to be all-inclusive. Further information can be obtained on request from the Clerk's Division of the Corporate Services Department at 905-430-4315.

MAYOR PAT PERKINS



The Mayor is the Head of Council and Chief Executive Officer of the Corporation. The position of Mayor differs from that of other members of Council to the extent that this office has duties placed on it by statute, as well as certain powers of an executive nature not possessed by other members of Council. By virtue of this office, the Mayor is a member of other local boards and is able to exert some influence over their deliberations as well as communicate their views to Council.

It is the duty of the Mayor to cause laws of the Municipality to be executed and obeyed, oversee the conduct of all subordinate officers and recommend to Council measures which improve the finances, health, security, cleanliness, comfort and ornamentation of the Municipality. It is the duty of the Mayor to preside at all meetings of Council and preserve order.

CORPORATION OF THE TOWN OF WHITBY ORGANIZATIONAL STRUCTURE

TOWN COUNCIL

Mayor: P. Perkins

Regional Councillors: J.E. Drumm, G.S. Emm, D. Mitchell

Ward Councillors: L. Coe, E. Roy, S. Pitchforth, S.A. Scott



TOWN COUNCIL

The Council is composed of eight members. The Mayor and three Regional Councillors are elected at large. The four remaining Councillors are elected by ward.

Decisions of Council require support from a majority of the members present at a meeting, but in certain cases, the consent of two-thirds (2/3) of all members of Council is required. Council must have at least five (5) members of Council present to conduct its business.

COMMITTEES OF COUNCIL

Council also has three standing committees: Planning & Development Committee, Management Committee and the Operations Committee.

COUNCIL FUNCTIONS

Whitby Council has responsibility for the processing of development applications, subdivision plans, zoning by-laws and various studies provided for in the Town's Official Plan. Whitby Council is the authority in charge of local streets and sidewalks, storm drainage, fire protection, animal control, parks and recreation and garbage collection, as well as the granting of business, marriage and lottery licences. Property owners pay their tax bills to the Town. In addition, building and plumbing permits are secured from the Town.

CHAIR OF TOWN DEPARTMENTS

Each of the Councillors is the Chair of a municipal department or division. The Chair and Head of each department or division confer with each other on departmental or divisional matters. However, all Department Heads report to the Administrative Office Council as a whole.

RESPONSIBILITY OF THE TOWN OF WHITBY

CHIEF ADMINISTRATIVE OFFICE

- public relations
- management and coordination of Town departments
- financial control of Town departments
- implementation of Town policies
- training and development
- human resources

CORPORATE SERVICES DEPARTMENT

- general inquiries
- council/committee secretariat
- municipal elections
- municipal information systems
- animal services
- business licences
- marriage licences
- lottery licences
- registration of births and deaths
- records by-laws and archives
- filming
- street banners
- street closures
- public meeting rooms
- town crier
- proclamations
- Town property: sale, rental, purchase
- accounting
- budget preparation and control
- income investment and control
- property tax and other revenue
- tenders, quotations
- deliveries
- municipal insurance
- development charges tax

FIRE AND EMERGENCY SERVICES

• emergency planning procedures (local) • fire suppression • fire prevention • life saving & rescue operations • in-service training • fire safety education programs

COMMUNITY AND MARKETING SERVICES DEPARTMENT

• parks, arenas, pools, community centres • recreational programs • working with community groups • Seniors' Services • athletic fields • Community Connection • Port Whitby Marina • special events • economic development • marketing • commercial and industrial land and building inventory • industrial directory • community profile • business assistance programs • small business resource centre • tourism promotion • sponsorship • facility advertising and sales • corporate communications • parks designing and construction

PLANNING DEPARTMENT

• planning and development • zoning • official plans • Committee of Adjustment • site plan agreements • plans of subdivision and condominiums • architectural control • special planning studies • Local Architectural Conservation Advisory Committee (L.A.C.A.C.) • Lynde Shores Monitoring Committee • Downtown development and promotions • Accessibility Advisory Committee

PUBLIC WORKS DEPARTMENT

• design, construction and maintenance of roads, storm sewers, sidewalks • engineering approval for subdivisions, site plans • subdivision construction • building and plumbing permits & inspections • municipal law enforcement • traffic and parking regulations • snow clearing • garbage collection • special collections • maintenance of boulevards, trees and parks

INFORMATION ON THE TOWN OF WHITBY

The Corporation of the Town of Whitby

Municipal Building, 575 Rossland Road East, Whitby L1N 2M8

Telephone: 905-668-5803

Toronto Line: 905-686-2621

Fax: 905-686-7005

Website: www.whitby.ca

E-mail: ecdev@whitby.ca (Economic Development Division)
info@whitby.ca (general mailbox)



AREA MUNICIPAL OFFICES

Ajax

65 Harwood Ave. S. (Civic Centre), Ajax ON LIS 2H9

Telephone: 905-619-2529 or 905-683-4550

Fax: 905-683-8207

Website: www.townofajax.com

Brock

Box 10, 1 Cameron St. E., Cannington ON L0E 1E0

Telephone: 705-432-2355

Fax: 705-432-3487

Website: <http://townshipofbrock.ca>

Clarington

40 Temperance St., Bowmanville ON L1C 3A6

Telephone: 905-623-3379

Fax: 905-623-5717

Website: www.clarington.net

Oshawa

50 Centre St. S., Oshawa ON L1H 3Z7

Telephone: 905-725-7351

Fax: 905-436-5697

Website: www.oshawa.ca

Pickering

1 The Esplanade, Pickering ON L1V 6K7

Telephone: 905-420-2222 or 905-683-2760

Fax: 905-420-0515

Website: www.cityofpickering.com

Scugog

P.B. Box 780, 181 Perry St., Port Perry ON L9L 1A7

Telephone: 905-985-7346 or 905-985-7393

Fax: 905-985-9914

Website: www.township.scugog.on.ca

Uxbridge

51 Toronto St. S., P.O. Box 190, Uxbridge ON L9P 1T1

Telephone: 905-852-9181

Fax: 905-852-9674

Website: www.town.uxbridge.on.ca



AREA MINISTRY OFFICES

PROVINCIAL

Ministry of Attorney General

605 Rossland Road East, Whitby, LIN 9G7

Telephone: 905-430-5800

Ministry of Government Services

590 Rossland Road East, Whitby, LIN 9G5

Telephone: 905-665-4007 or 1-800-267-8097

Ministry of Community Safety & Correctional Services

1916 Dundas Street East, Unit 1, Whitby, LIN 9J4

Telephone: 905-571-3774

Ministry of Small Business and Entrepreneurship – Small Business Enterprise Centre

590 Rossland Road East, Whitby, LIN 9G5

Telephone: 1-800-567-2345

Ministry of Community & Social Services

1400 Hopkins Street, Whitby, LIN 2C3

Telephone: 905-665-1030 or 1-800-722-1196

Ministry of Finance

1600 Champlain Avenue, 2nd Floor, Whitby, LIN 9B2

Telephone: 905-432-3332 or 1-800-668-5810

Ministry of Health

605 Rossland Road East, Whitby, LIN 9G5

Telephone: 1-800-841-2729

Ministry of Municipal Affairs & Housing

590 Rossland Road East, Whitby, LIN 9J4

Telephone: 1-888-332-3234

Ministry of Natural Resources

Telephone: 1-800-387-7011

Ministry of Transportation

102 Brock Street South, Whitby, LIN 4J8

Telephone: 905-668-1515 or 1-800-387-3445



FEDERAL**Business Development Bank**

400 Dundas Street West, Whitby, L1N 2M7

Telephone: 905-666-6694

Canada Customs and Revenue Agency

Customs Services: 1200 Airport Boulevard, Oshawa, L1H 7K4

Telephone: 1-800-461-9999

Tax/Business Inquiries: 78 Richmond Street West, Oshawa, L1G 1E1

Telephone: 1-800-959-5525

Citizenship & Immigration Canada

1920 Ellesmere Road, Scarborough, M1P 2Y1

Telephone: 416-973-4444 or 1-888-576-8502

Human Resources and Social Development Canada

78 Richmond Street, West, Whitby, L1G 1E1

Telephone: 905-725-2001

National Defence

53 Simcoe Street North, West, Oshawa, L1G 4R9

Telephone: 905-721-4000

Transport Canada

1050 Farewell Street, Oshawa, L1H 6N6

Telephone: 905-576-0400

Passport Office

1615 Dundas Street, East, Whitby, L1N 2L1

Telephone: 1-800-567-6868



WHITBY FIRE AND EMERGENCY SERVICES

Whitby Fire and Emergency Services, operated by The Corporation in the Town of Whitby, has earned a fine reputation within the Region of Durham and the confidence of the residents of the community they serve.

There are five fire stations in Whitby, with headquarters at 111 McKinney Drive, managed by the Fire Chief. The manpower complement consists of an Assistant Fire Chief, responsible for Fire Prevention and Communications, an Assistant Fire Chief responsible for Training and Maintenance.

The Prevention Division conducts fire-code enforcement and inspections, as well as the *Learn Not to Burn* program, a Junior Fire Department program, and numerous other educational programs that relate to the protection of persons and property.

Whitby may be a great place to live, work and play, but in the words of the Fire Department, it is also a safe place in which to reside.

Administration:

111 McKinney Drive, Whitby, Ontario, L1N 5R5

Telephone: 905-668-3312

Stations are located:

- Hall No. 1 6745 Baldwin Street North, Whitby
- Hall No. 2 1600 Manning Road, Whitby
- Hall No. 3 1501 Brock Street South, Whitby
- Hall No. 4 111 McKinney Drive, Whitby
- Hall No. 5 734 Dundas Street West, Whitby



EMERGENCY: 9-1-1

DURHAM REGIONAL POLICE

The primary responsibility of the Durham Regional Police Service is community safety through adequate and effective policing. They serve the Regional Municipality, which comprises an area of 2489 square kilometres with a population of 621,800 people.

Each municipality within the Region has its own community police office. The Whitby Community Police Office provides all policing needs to the residents of the Town (crime prevention programs, assistance to victims of crime, law enforcement and emergency response).

Every member of the Durham Regional Police Service is committed to providing quality service in partnerships with our communities. They will achieve excellence through pride, respect, understanding and ethical behaviour while learning from each other.

Durham Regional Police Service (HQ)

605 Rossland Road East

Whitby, LIN 0B8

Emergency: 9-1-1

Administration: 905-579-1520

Website: www.police.durham.on.ca

Whitby Community Police Office

480 Taunton Road East

Whitby, LIN 5R5

Emergency: 9-1-1

Administration: 905-579-1520 ext. 1836

E-mail: whitby@drps.ca

ONTARIO PROVINCIAL POLICE

The Whitby detachment of the Ontario Provincial Police is responsible for patrolling the Kings' Highways in the Region of Durham. These include Highways 401, 7 & 12, 35-115, 7A and 47.

Although Whitby is considered a "traffic detachment", the members have joined with concerned citizens to form a Community Policing Committee. The committee meets regularly and gives Whitby officers valuable input as to how their police service should be delivered.

Office

1301 Henry Street, Whitby, ON, LIN 5R7

Postal: c/o Detachment Commander, P.O. Box 57, Whitby, ON, LIN 5R7

Telephone: 905-668-3388 or 1-888-310-1122 (headquarters)